

HUMAN SERVICES

GOAL

Support a coordinated regional system of human services designed to meet the basic needs of our community and remove barriers to opportunity.

City funds human service agencies

MEASURE	2013	2014	2015	2016	2017	Target
Total human services funding	\$2,654,433	\$2,786,692	\$2,921,624*	\$2,845,815	\$3,286,529	N/A
Human services funding per capita	\$32.58	\$34.13	\$35.01	\$33.99	\$37.67	N/A

So that...

The City supports programs that help people meet basic needs

Number of programs funded* in each community goal area: 1. Food to Eat and Roof Overhead	21	21	23	23	21	N/A
2. Supportive Relationships within Families, Neighborhoods and Communities	13	13	15	15	13	N/A
3. Safe Haven from All Forms of Violence and Abuse	4	4	5	5	6	N/A
4. Health Care to Be as Physically and Mentally Fit as Possible	15	15	16	16	16	N/A
5. Education and Job Skills to Lead an Independent Life	9	9	8	8	9	N/A

So that...

Kirkland meets the needs of our community

Funded agencies meet or exceed human services contract goals	94%	94%	94%	94%	95%	100%
Percent of applicant programs receiving funding from the City	84%	84%	88%	88%	81%	100% of eligible programs

* Represents the 2015 share of the biennial funding (\$6.0 million) and per capita (\$71.67)

HOW DO WE MEASURE HUMAN SERVICES?

The City contracts with a range of non-profit agencies that have multiple funding sources. The City uses measures such as funding level, and funding per capita to help measure our commitment to the non-profit agencies supported by the City.

The non-profit agencies have service delivery goals and outcome expectations that they are required to track and report to the City on a quarterly basis.

Members of Kirkland's Youth Council help process donated food.



HOW ARE WE DOING?

Demand for human services in Kirkland remains high. Programs supported by grant funding deliver numerous essential services to provide a safety net for Kirkland residents. For the most part, agencies provide a great deal more service units of shelter, food, clothing, counseling, medical care, employment assistance, mentoring, training and other services to City residents than reimbursed by the City. In addition, programs often utilize the time and talents of community volunteers to help bridge the gap.

The City's investment in human services has continued to increase. The number of funded programs has grown from seven in 1987 to 65 in the 2017-2018 biennium. The amount of funding for grants has also increased to over \$1.8 million.

The percentage of funded agencies reaching or exceeding their targets remained high at 95 percent. The City will continue to work with funded agencies to ensure this number gets to the target of 100 percent.

WHAT ARE WE DOING?

In addition to supporting local human service agencies, the City supports its residents through a number of efforts including:

- A Senior Center Program
- A Community Youth Services Program and Teen Center
- Support for Domestic Violence Survivors
- A Police School Resource Program
- Kirkland Youth Council completes multiple service projects each year.

REGIONAL PARTNERSHIPS

The human service agencies that the City supports are part of a regional delivery system that addresses the needs of residents throughout the Eastside. The City of Kirkland partners with other Eastside cities in a pooled funding program that streamlines the application and reporting process for each program.

The Human Services Division staff represents Kirkland on a number of regional collaborative efforts:

- All Home
- Alliance of Eastside Agencies
- Eastside Easy Rider Collaborative
- Eastside Homelessness Advisory Committee (EHAC)
- Eastside Human Services Forum
- Eastside Pathways Racial Equity Team
- Eastside Race and Leadership Coalition
- Eastside Refugee and Immigrant Coalition
- Governing for Regional Equity and Inclusion
- King County Community Development Block Grant Consortium
- North/East King County Funders Group
- United Way's Community Building Community



Kirkland Shelter for Families and Women

In early 2017, the City of Kirkland entered into a Memorandum of Understanding with Holy Spirit Lutheran Church and Salt House Church to secure a Kirkland site for a permanent shelter for women and families with children experiencing homelessness. The shelter will be constructed by Catholic Housing Services, with the family services provided by Catholic Community Services (CCS) of Western Washington and the women's services provided by The Sophia Way.

The core component of the Kirkland Shelter for Families and Women is low-barrier access in an environment that is welcoming to all. CCS and The Sophia Way will provide case management for clients, which will be focused on obtaining housing and addressing other areas of need — offering a path from homelessness to stable independent living.

This project is the result of years of planning to address the need for a 24/7 facility that replaces day centers and rotating emergency shelters that require women and families with children to spend a great deal of time getting from place to place.

The public capital project funds have been secured. Partners include the King County Department of Community and Human Services, Housing and Community Development (\$2 million), the City of Kirkland (\$1.15 million), ARCH (A Regional Coalition for Housing) (\$1.224 million), the State of Washington (\$2.35 million), and other Eastside Cities (\$0.2 million). Private fundraising efforts led by The New Bethlehem Project and The Sophia Way are well on their way to meeting their goal of \$2 million.

The City anticipates that construction of the Kirkland Shelter for Families and Women will be completed in 2020.